



fixcaribbean
REPORT IT. MAP IT. FIX IT.

Location-based civic reporting for the Caribbean

A country-specific platform concept for helping residents identify local infrastructure concerns and helping public authorities receive clearer, location-aware reports.

LOCATE	DESCRIBE	ROUTE	FOLLOW UP
Place an issue on a map	Select a configured category	Use an agreed recipient workflow	Review updates where enabled

How the service can work

- 1. Find the location** — Search for a road or mark the issue on a map.
- 2. Describe the problem** — Select an agreed category and provide useful details.
- 3. Route the report** — Send it through a locally agreed and tested recipient workflow.
- 4. Follow up** — Review status and updates where the deployment supports them.

A country-specific approach

Each country site is configured separately. Categories, geographic coverage, recipient organizations, privacy, accessibility, hosting and service levels are reviewed for that country rather than assumed to be identical across the region.

Designed for local operating arrangements

The platform is software for structured issue intake. It complements—not replaces—the responsibilities, existing channels and emergency procedures of public authorities.

Potential partnership scope

- Country-specific website configuration and technical support
- Map-based digital intake and locally selected categories
- Recipient-routing and administrative workflow design
- Hosting, maintenance, training and technical assistance
- Demonstrations, pilot planning and subscription proposals

Country and territory portfolio

Jamaica Existing platform	Grenada Existing platform	Belize Existing platform
Dominica Existing platform	Montserrat Reporting pilot configured	Guyana Proposed expansion
Antigua and Barbuda Proposed expansion	Saint Lucia Proposed expansion	Barbados Proposed expansion

Status descriptions reflect the FixCaribbean website portfolio wording as reviewed on 20 October 2026. “Existing platform” does not imply government subscription, endorsement, or that every category has completed end-to-end delivery testing. Expansion concepts are proposals, not approved or operational services.

Governance and next steps

A practical discovery phase can confirm the authority sponsor, issue scope, geographic coverage, data controller, privacy requirements, escalation process, delivery channel, service ownership and procurement route. A pilot should proceed only after written agreement, security review and acceptance testing.

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